

# GATE FACTS

## Welcome to Fenwick Gated Community!

Fenwick Gated Community is a separate homeowners association (HOA) responsible for their gates and private streets within the gated area of Fenwick that includes sections I, II, IV, and V between Western and Fenwick Blvd.

Please follow these instructions and your gate access should go smoothly:

1. Contact the Fenwick Gated management company, Community Care Management Services (CCMS), by either calling the clubhouse at 341-1428, EXT #1, or direct at 285-6907 to be added to the gate system. When you contact us and provide us with the number you want in the system (can be home or cell, but must be a local #) you will be given two codes:
  - a. A 4-digit 'access' code for **YOUR PERSONAL USE ONLY**, which can be used for access **only at the Western Blvd entrance**, by you at any time to allow you to enter without a gate remote.
  - b. A 3-digit 'directory' code will also be assigned to you. This code can be used by your visitors. You may give your visitors this 'directory' code or they can find it in the system immediately following your name which will be listed alphabetically with the other homeowners. When your visitors punch in this 'directory' code the system will automatically dial the phone number you've given us to put in the system. Answer the call and establish the identity of your visitor. The call will cut off after one minute and you will hear a beep tone 10 seconds before this happens. **If you want to allow your visitor to enter, press the number 9 button on your telephone keypad.** You will hear several beeps indicating the gate is opening to allow your visitor access. To deny entry, hang up the phone without pressing the number 9.
2. **To enter at the Fenwick Blvd gate**, you must use a remote clicker or access by using your guest entry directory code – someone at home can open the gate for you by pushing 9 if you prefer not to buy remotes. For security reasons, this gate is remote clicker access ONLY – your 4-digit access code will not open this gate. Gate remotes are priced at cost plus shipping and vary from \$23.00 to \$39.00 depending on our costs to purchase them. Remotes may be purchased through CCMS by e-mailing: [ccmsok@gmail.com](mailto:ccmsok@gmail.com) or by calling 285-6907. **Visitors can access entry by using your directory code at this gate just like @ the Western gate.**

For any questions or comments you may contact Fenwick Gated HOA at 341-1428, EXT #1. **YOU MUST LEAVE YOUR NAME AND NUMBER IF WE ARE TO ADDRESS YOUR QUESTIONS/CONCERNS ABOUT THE GATES!** PLEASE **SPEAK CLEARLY** SO WE MAY PROMPTLY RETURN YOUR CALL.